



# **FREEDOM OF INFORMATION POLICY**

The aim of this policy is to ensure the School is compliant with its obligations under the Freedom of Information Act 2000 (FOIA)

It is the responsibility of the Governors to ensure procedures are in place to ensure that the School handles information requests covered by the Freedom of Information Act, the Data Protection Act 2018, the UK General Data Protection Regulation and the Environmental Information Regulation 2004 (EIR) in accordance with the provisions laid out therein and that the School satisfies the standards set out in the Lord Chancellor's Code of Practice on satisfying public authorities obligations under FOIA, produced under Section 45 of that Act.

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## Controlled Document

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| 2       | 01/08/2019  | Data Protection Enterprise Ltd<br><a href="http://www.dataprotectionenterprise.co.uk">www.dataprotectionenterprise.co.uk</a> | Annual Review  |
| 3       | 21/09/2020  | Data Protection Enterprise Ltd<br><a href="http://www.dataprotectionenterprise.co.uk">www.dataprotectionenterprise.co.uk</a> | Annual Review<br>S14 Links with other policies added   |
| 4       | 20/01/2022  | Data Protection Enterprise Ltd<br><a href="http://www.dataprotectionenterprise.co.uk">www.dataprotectionenterprise.co.uk</a> | GDPR 2016/679 to UK GDPR   |
| 5       | 01/08/2024  | Data Protection Enterprise Ltd<br><a href="http://www.dataprotectionenterprise.co.uk">www.dataprotectionenterprise.co.uk</a> | Policy Review.<br>Amendments to:<br>Information Commissioner's Office (ICO) amended to read Information Commissioner Sections 10 & 14 amended<br>S12 amended |
| 6       | August 2025 | Data Protection Enterprise Ltd<br><a href="http://www.dpenterprise.co.uk">www.dpenterprise.co.uk</a>                         | Policy Review.<br>Amendments to sections: 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 & 13  |

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## **1. INTRODUCTION**

Parsloes Primary School (hereafter referred to as 'the School') is committed to the Freedom of Information Act 2000 (FOI), to the principles of accountability and to the general right of access to information held by the School, subject to the exemptions contained within the relevant legislation.

The FOI Act was introduced to promote greater openness and accountability across the public sector.

The Information Commissioner is responsible for regulating and enforcing the Act. The Information Commissioner is an independent authority which has legal powers to ensure schools comply with the Act.

This policy outlines the School's responsibilities to the Act and provides a framework for managing requests.

## **2. BACKGROUND**

The FOIA provides the public with a statutory right of access to recorded information held by the School, subject to certain exemptions within 20 working days. The Act is fully retrospective and applies to all information that falls within the scope of the Act. Section 19 of the Act also obliges the School to make information pro-actively available in the form of an approved 'publication scheme'.

In addition, individuals currently have a statutory right of access to their own personal data under the Data Protection Act. Individuals access rights to personal data are extended by the FOIA through amendments to the access provisions of the Data Protection Act.

The Environmental Information Regulation (EIR) provides a statutory right of access to 'environmental information', as defined in these Regulations. The EIR are also fully retrospective.

The Information Commissioner enforces these three information regimes.

Each regime contains certain categories of exempt information, where information can be withheld. Any decision to withhold information under an exemption can be referred by the applicant to the Information Commissioner, who can overturn any decision to withhold information. For the purposes of this policy, the 'public' is defined as any individual or organisation anywhere in the world and an 'information request' refers to any request for recorded information made under the FOIA, EIR, UK GDPR and DPA 2018, including as amended or supplemented by the Data Use and Access Act 2025.

The DUAA, once fully in force, is expected to clarify the obligations of public authorities regarding proportionality, re-use, and information access frameworks.

### 3. SCOPE

This policy applies to all recorded information held by the School that relates to the business of the School. This includes:

- Information created and held by the School
- Information created by the School and held by another organisation on the School's behalf
- Information held by the School provided by third parties, where this relates to a function or business of the School (such as contractual information) and;
- Information held by the School relating to Governors where the information relates to the functions or business of the School.

This policy informs recipients of school services, members of the public and external parties who engage with the School and may be affected by the School's responsibilities under the FOIA. This policy operationally applies to all employees of the School, governors, contractors, agents and temporary staff working for or on behalf of the School.

This policy does not cover personal written communications (such as personal e-mails sent by staff). The School's Data Protection Policy establishes the standards regarding the use of 'personal data' (as defined in the DPA and General Data Protection Regulation). These requests are exempt from the FOI under section 40 and shall be processed in accordance with the Data Protection Act 2018 (DPA).

### 4. ROLES AND RESPONSIBILITIES

Overall responsibility for ensuring that the School meets the statutory requirements of the FOIA, EIR and DPA lies with the Governors and the Chair of Governors has overall responsibility for information management issues. They have delegated the day-to-day responsibility of implementation to the Headteacher.

The Headteacher and Senior Management are required to ensure that the School have in place adequate guidance on FOI and effective measures to comply with this policy.

All employees are responsible for ensuring that any request for information they receive is dealt with in line with the requirements of the FOIA and in compliance with this policy and the prevailing procedures. All staff must recognise that all recorded information may be provided to the public, and that the law requires that there will be full and unconditional disclosure unless a valid exemption applies in that particular case.

The DPO must also keep under review any updates to obligations arising from the Data Use and Access Act 2025, particularly where overlapping provisions affect the reuse of data, proactive transparency or rights of access.

The School's Data Protection Officer has responsibility for ensuring compliance with the FOIA, EIR and DPA. All requests for information should be sent to [info@dpenterprise.co.uk](mailto:info@dpenterprise.co.uk)

Third parties who are users of information supplied by the School will be required to confirm that they will abide by the requirements of the FOIA and indemnify the School against any prosecutions, claims, proceedings, actions or payment of compensation or damages, without limitation.

The School will ensure that:

- Everyone managing, and handling information understands that they are responsible for following good information management practice;
- Staff who handle information are appropriately supervised and trained;
- Methods of handling information are regularly assessed and evaluated;
- Any disclosure of data will be in compliance with approved procedures;
- All necessary steps will be taken to ensure that data is kept secure at all times against unauthorised or unlawful loss or disclosure;
- All contractors who are users of information supplied by the School will be required to confirm that they will comply with the requirements of the Act with regard to information supplied by the School; and
- The School will abide by any Code of Practice on the discharge of the functions of Public authorities with is issued by the Ministry of Justice. In addition, the School will take account of any guidance which is issued by the Information Commissioner to promote good practice.

## **5. PRINCIPLES**

The following principles shall apply:

- The Act covers any recorded information held by the School. Recorded information includes printed documents, computer files, letters, emails, photographs, and sound or video recordings.
- People shall have a right to know about the activities of the School, unless there is a good reason for them not to.
- An applicant does not need to provide a reason for requesting information under the Act.
- The School shall treat all requests for information equally, except under some circumstances relating to vexatious requests and personal data.

## **6. REQUESTING INFORMATION UNDER THE FREEDOM OF INFORMATION ACT**

Any written request for information shall be regarded as a request for recorded information under the FOI Act unless:

- It forms a request for personal data relating to the individual requesting the information. This shall be dealt with under the UK General Data Protection Regulation (GDPR) and consequently shall be processed in line with the School's Subject Access Request Policy.
- If an individual is asking for 'environmental information', the request shall be considered under the Environmental Information Regulation 2004.
- A Freedom of Information request shall only be accepted if made in writing, (online forms, letters, emails, faxes and social media)
- Requests for information shall be met within 20 working days of receipt. If more information is needed the 20 days will not start until this information has been received.
- In certain cases, such as where information is voluminous or requires consideration of exemptions, the deadline may be extended by a reasonable period. Under the DUAA, further procedural clarifications are expected in relation to complex requests.
- A request for information shall not be refused because the recorded information is out of date, incomplete or inaccurate.

- The School shall not make any changes or deletions to records as a result of a request.

Requests should be made to the School's Data Protection Officer who can be contacted at: [info@dpenterprise.co.uk](mailto:info@dpenterprise.co.uk)

## 7. REFUSING A REQUEST

The Freedom of Information Act contains 23 exemptions whereby information can be withheld. There are two categories; absolute and non-absolute. The School will only withhold information if it falls within the scope of one or more of these exemptions.

Where an absolute exemption applies, the School can automatically withhold the information. However, where the exemption is non-absolute the information can only be withheld where the School decides that the public interest is best served by withholding the information. Certain exemptions also contain a "prejudice test", which means that the exemption can only be claimed if disclosing the information would prejudice the interest protected by the exemption.

The School will only withhold information covered by the exemption. Complete files or documents will not be withheld just because part of the information is covered by an exemption.

The School will only apply an exemption where it has reason to believe that prejudice might occur to the interest protected by the exemption. In addition, wherever a "public interest" exemption is being considered, the School will only withhold that information which it can demonstrate that the public interest will be best served by withholding. When considering withholding information under a non-absolute exemption the School will consider whether the release of the information would:

- Promote further understanding of current issues of public debate
- Promote the accountability of decisions taken by the School and the spending and allocation of public money
- Bring to light matters of public safety
- Allows the public to understand and challenge decisions made by the School
- Be otherwise in the public interest

Where information is withheld under an exemption in most cases the reason behind the decision will be made clear to the applicant, citing the exemption under which the information is being withheld. The applicant will also be given details of the right to challenge the decision through the School's Governing Body and the right of appeal to the Information Commissioner.

The School will also refuse to supply information under the FOIA, where the request is considered "vexatious" or "repeated" and under the EIR, where the request is considered 'manifestly unreasonable'.

The DUAA is expected to introduce further public interest balancing duties and procedural clarifications for handling complex information request. The policy will be updated when those duties come into effect.

## **8. THIRD PARTY INFORMATION**

The release of third-party information will be considered carefully to prevent actions for breach of confidence or, in the case of living individuals, breaches of the DPA/GDPR. Both the EIR and FOIA permit information to be withheld when its release would breach the provisions of the DPA/GDPR.

When the requested information relates to a living individual's personal data as defined in the DPA/GDPR, its disclosure could breach the data protection principles. Therefore, the release of third-party personal information relating to living individuals will be considered in accordance with the data protection principles and, in particular, the "third party" provisions of the DPA/GDPR.

The School will endeavour to inform individuals and organisations submitting information that the information might be released following an information request and, where appropriate, will provide the supplier of the information an opportunity to request confidentiality or supply reasons as to why the information should be treated confidentially justified under FOIA/EIR exemptions

## **9. INFORMATION HELD WITHIN CONTRACTS WITH THE SCHOOL**

Any contractual information, or information obtained from organisations during the tendering process, held by the School are subject to the provisions of the FOIA and EIR. Whenever the School enters into contracts, it will seek to exclude contractual terms forbidding the disclosure of information beyond the restrictions contained in the legislation. A standard form of wording will be included in contracts to cover the impact of FOIA and EIR in relation to the provision of information held in contracts.

The School can withhold contractual information where its disclosure under either the FOIA or EIR could be treated as actionable breach of confidence. Where the School intends to include non-disclosure provisions in a contract, it will agree with the contractor a schedule of the contract that clearly states which information should not be disclosed.

The School will only agree to enter into confidentiality clauses where the information is confidential in nature and that it is confident that the decision to restrict access to the information could be justified to the Information Commissioner and that such a decision could withstand scrutiny from the Information Commissioner under FOIA or the DUAA.

Where information is not covered by the exemption relating to information accepted in confidence, a further exemption specifically under FOIA may be relevant, relating to commercial interests. This exemption is subject to a "public interest" test. Whenever the School has to consider the release of such information, it will contact the relevant organisation to obtain its opinions on the release of the information and any exemptions they may think relevant. However, the School will make the final decision relating to the disclosure of the information.

The School can also withhold information contained in contracts where any of the other exemptions listed in the FOIA or EIR are appropriate. All future contracts should contain a clause obliging contractors to co-operate fully and in a timely manner where assistance is requested in responding to an FOIA or EIR request.

## **10. HOW INFORMATION WILL BE PUBLISHED**

The School will provide information on how individuals can access school information on the School's website via a publication scheme. It is the responsibility of the Headteacher and the local governing body to ensure that the information covered by this scheme is routinely available.

In exceptional circumstances some information may be available only by viewing in person. An appointment to view the information will be arranged within a reasonable timescale.

The School shall make available on request an FOI disclosure log that sets out responses to previous FOI requests.

The DUAA is expected to reinforce the requirement for public bodies to maintain and improve publication schemes, including for data use in education research, analytics and non-core functions.

## **11. CHARGES**

The School will not normally charge for complying with FOI requests unless the cost of compliance exceeds the statutory limit set out in the FOI Fees Regulations or where disbursement costs apply.

In some cases where a request is manifestly unfounded the School shall charge an appropriate fee for complying with the request. The fee will be to cover administrative costs of the staff.

If a charge is to be made, confirmation of the payment due will be given before the information is provided. Payment may be requested prior to provision of the information.

## **12. REQUEST FOR A REVIEW**

The School shall carry out a review of a request whenever the requestor expresses dissatisfaction with the outcome. This request should be made within 40 working days of receipt to the School's response and the requester should set out what they are not satisfied with.

The School shall conduct a review within 40 working days.

If the requester is not happy with the outcome of the review, they have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK95AF

Tel: 0303 123 1113

[www.ico.org.uk](http://www.ico.org.uk)



### **13. POLICY REVIEW**

The Data Protection Officer is responsible for monitoring and reviewing this policy. In addition, changes to legislation, national guidance, codes of practice or commissioner advice may trigger interim reviews.

The DUAA 2025 may require updates to this policy, especially in relation to rights of access, reuse of data and transparency provisions. The DPO will ensure this policy remains aligned with any statutory codes or ICO guidance issued under the DUAA.

### **14. LINKS WITH OTHER POLICIES**

This Freedom of Information Policy is linked to the School:

- Data Protection Policy
- Subject Access Policy
- CCTV Policy
- Information Sharing Policy

The Information Commissioner also provides a free helpdesk that can be used by anyone and a website containing a large range of resources and guidance on all aspects of Information Law for use by organisations and the public. See [www.ico.org.uk](http://www.ico.org.uk)